

Most agents with agent accounts in suspended or pending status on the Marketplace platform remain uncertified because they need to complete training. Certification training is completed in the Learning Management System (LMS). To access the LMS, please visit <https://marketplacelms.scc.virginia.gov/>. Once you log into your LMS account, the PY2025 training will be available to you.

For questions or assistance with your LMS account, please email the Marketplace as marketplacelms@scc.virginia.gov.